

## **PLATINUM VIP | PACKAGE INFORMATION**

WE CANNOT WAIT TO SEE YOU AT THE AMERICAN WESTERN WEEKEND 2023!

TO ENSURE YOUR EVENING RUNS SMOOTHLY AND THAT YOU ENJOY THE FULL BENEFITS OF YOUR PACKAGE, PLEASE READ ALL OF THE INFORMATION BELOW.

#### **EVENT DETAILS**

PACKAGE: PLATINUM VIP DATE: FRIDAY, MARCH 10TH, 2023 VENUE: GLOBE LIFE FIELD

#### **SCHEDULE**

5:15PM: VIP CHECK-IN OPENS 6:55 PM: THE AMERICAN PERFORMANCE HORSEMAN 9:30 PM: SHERYL CROW 10:15 PM: DARIUS RUCKER 11:00 PM: EVENT CONCLUDES

#### CHECK IN WILL CLOSE AT9:30PM.

ALL TIMES ARE SUBJECT TO CHANGE. WE WILL NOTIFY YOU BY EMAIL IF THERE ARE ANY SIGNIFICANT UPDATES TO THE SCHEDULE ABOVE.

## **CHECK-IN LOCATION**

VENUE ENTRY: TOYOTA SOUTHWEST ENTRY (PLEASE SEE THE MAP ATTACHED. LOOK OUT FOR THE VIP SIGNAGE!)

YOU WILL RECEIVE MORE INFORMATION ON YOUR VIP LOUNGE ACCESS AT CHECK-IN.

PHOTO ID WILL BE REQUIRED AT THE CHECK-IN DESK TO VERIFY YOU AS THE PACKAGE HOLDER. PLEASE ENSURE YOU HAVE THIS WITH YOU.

**IMPORTANT:** GUESTS WILL RECEIVE THEIR EVENT TICKETS THROUGH THE **MLB BALLPARK APP**.

### **PACKAGE INCLUSIONS**

WE ARE THRILLED TO OFFER YOU AN INCREDIBLE SEAT IN THE FIRST TWO ROWS OF THE LOWER CONCOURSE, ACCESS TO AN EXCLUSIVE VIP LOUNGE, A VIP PIT DURING THE POST-EVENT CONCERT, AND MORE!

CLICK HERE FOR MORE INFORMATION ON YOUR VIP PACKAGE.

#### **VENUE INFORMATION**

PLEASE READ OVER THE VENUE'S FULL ENTRY RESTRICTIONS INFORMATION HERE.

UNFORTUNATELY, WE CANNOT OVERRIDE SECURITY SO TO ENSURE YOU GET IN SWIFTLY, PLEASE REVIEW WHAT YOU CAN/CANNOT BRING IN.

**PARKING:** FOR MORE INFORMATION ON PARKING AT THE AMERICAN WESTERN WEEKEND, CLICK <u>HERE</u>.

**BAG POLICY:** PLEASE NOTE THAT ALL BACKPACKS, EXCEPT SINGLE-COMPARTMENT DRAWSTRING BAGS THAT DO NOT EXCEED THE MLB BAG-SIZE REQUIREMENTS OF 16" X 16" X 8", ARE PROHIBITED INTO GLOBE LIFE FIELD.

MOBILITY REQUIREMENTS: IF YOU HAVE ANY MOBILITY REQUIREMENTS (INCLUDING THE USE OF A WHEELCHAIR/CRUTCHES) PLEASE CONTACT US AT TETONRIDGEVIP@SUPERFAN.LIVE AS SOON AS POSSIBLE SO WE MAY BEST ASSIST YOU.

# **FREQUENTLY ASKED QUESTIONS**

SEE OUR FULL LIST OF FREQUENTLY ASKED QUESTIONS HERE.

## **CONTACT US**

WE ARE HERE TO HELP – IF WE HAVEN'T ANSWERED YOUR QUESTION ABOVE, GET IN TOUCH WITH US AT **TETONRIDGEVIP@SUPERFAN.LIVE**.

> IF YOU NEED ASSISTANCE ON THE DAY, TEXT US AT +1 (817) 752-7890.

PLEASE NOTE THIS NUMBER IS FOR THE DAY OF SHOW ONLY AND IS A TEXT MESSAGE ASSISTANCE SERVICE (CANNOT ACCEPT PHONE CALLS).

**WE LOOK FORWARD TO SEEING YOU!** 

PRESENTED BY



#### **TERMS & CONDITIONS**

PACKAGES ARE OPEN TO ALL AGES. GUESTS UNDER 18 MUST BE ACCOMPANIED BY AN ADULT 18 YEARS OR OVER WHO HAS PURCHASED THE SAME PACKAGE. PLEASE NOTE THAT ALL PACKAGE PURCHASERS WILL BE CONTACTED 5-7 DAYS PRIOR TO THE ACTUAL EVENT DATE WITH ADDITIONAL DETAILS SPECIFIC TO THEIR PACKAGE SCHEDULE AND INSTRUCTIONS ON WHERE TO ACCESS THEIR PACKAGE INCLUSIONS. INFORMATION WILL BE SENT TO THE E-MAIL ADDRESS PROVIDED AT THE TIME OF PURCHASE. IF YOU DO NOT RECEIVE AN EMAIL A FEW DAYS PRIOR TO THE EVENT PLEASE CONTACT TETONRIDGEVIP@SUPERFAN.LIVE. ALL MERCHANDISE MUST BE COLLECTED ONSITE ON SHOW DAYS AND WILL NOT BE MAILED OUT IF UNCOLLECTED. ALL PACKAGE PROGRAMS & TIMES MAY VARY. ATHLETES AND ENTERTAINERS LISTED ARE SCHEDULED BUT NOT GUARANTEED TO APPEAR. ALL SALES ARE FINAL. PACKAGES NOT FOR RESALE.



# PARKING MAP



TETON RIDGE